



Media Release

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Sunshine Coast Credit Union wishes to advise its members that Interac Online Payments will no longer be available after May 23, 2024.

This change follows Interac's decision to phase out the service due to declining use and the availability of more modern and widely accepted payment methods.

Members currently using their SCCU accounts for online purchases or payments to government agencies such as the Canada Revenue Agency will need to explore alternative payment methods. **It is important to note that Interac e-Transfers and Online Bill Payments through SCCU online banking is not impacted by this change.**

To ensure uninterrupted service and avoid potential late fees, SCCU recommends that members set up one of the following alternatives before the discontinuation date:

- Online bill payments through SCCU online banking are applicable to various merchants, including the Canada Revenue Agency.
- Set up pre-authorized debits with merchants who support this payment method.
- Use a widely recognized online payment service, allowing the linking of an SCCU account for transactions.

For assistance with setting up alternative payment methods or any other inquiries, please get in touch with SCCU at [604.740.2662](tel:604.740.2662)